

# ORDER FORM



Make  
sure and  
include

- Your items are disassembled and clean
- Your order form completely filled out
- Payment included
- Your items are well packed and protected

Mail  
package  
to

Warped FX, Inc.  
1250 Scottsville Rd.  
Suite 30A  
Rochester, New York 14624

## Personal Information

Name: \_\_\_\_\_

Business: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home phone: \_\_\_\_\_ Work phone: \_\_\_\_\_

Email: \_\_\_\_\_



## Payment Information

Please check your  
desired sheen:

- Matte
- Semi Gloss
- High Gloss

I will pay with the following credit card

When paying by credit card, please fill out the information below:

CC Number: \_\_\_\_\_

Name on card: \_\_\_\_\_

Expiration date: \_\_\_\_\_

Security Code(3 digits):

What Film Pattern?

WFX - \_\_\_\_\_

### Agreement:

I have read, understand and agree to all of the Terms of Service of this agreement.

Signature \_\_\_\_\_ Date: \_\_\_\_\_

## Warped FX Terms of Service

Warped FX specializes in applying paint and a print of automotive quality to three dimensional substrates in order to enhance a product. Warped FX strives to offer the lowest price possible while providing the highest quality product. Once the object has been processed, it WILL NOT be able to be restored to the original finish.

**BILLING:** Due to the custom nature of our business, there are standard items that allow for up front pricing. Non-standard items and non-volume work with a matte finish is billed at a maximum of \$.85 cents per square inch plus material cost.

**ESTIMATES:** Customers will receive an e-mail or phone estimate for the approximate amount of time and material required to complete a job. It will be an estimate and is subject to change based on any special circumstances that may arise during processing. Warped FX will communicate any of these circumstances prior to processing.

**FIREARM AND ARCHERY DISASSEMBLY:** All firearms, including archery equipment, must be disassembled and cleaned prior to arrival at the Warped FX shop unless other arrangements have been made prior to shipment. Do not, under any circumstances, include ammunition in your package. Please DO NOT ship any parts that are NOT going to be customized. If requested, we have a gunsmith service available; \$100.00 includes disassembly and reassembly or most rifles. This service is not available for archery equipment.

**PAYMENT:** Warped FX requires payment in full for all out of state, or online orders prior to processing. Local orders or drop-off's require a 50% down payment. Full payment is due upon receipt. Your personal information and signature is required on the order form at the time of drop-off or shipping. Visa, MasterCard, Discover credit or debit cards, certified checks, money orders and cash are accepted methods of payment. If paying by money order or certified check, please ship payment with the item. The customer is responsible for all shipping costs to and from Warped FX.

**PACKAGING:** Please send all packages Federal Express or UPS when purchasing shipping. All firearms must be shipped in plain packaging. DO NOT write that there is a firearm in the package anywhere on the packaging. Retain the tracking number and email us a copy. Make sure that a copy of this order form is included inside your box. Fill it out as completely as possible, and be sure to provide desired pattern and any special instructions.

**WARRANTY:** Warped FX will warranty products for 1 year for any failure that is determined to be Warped FX's responsibility for the original purchaser only. The following are not considered warranty circumstances: negligence; improper care; high friction areas; discoloring due to chemicals; and normal wear and tear. Examination of clear coat and film, cracking, flaking, and peeling are considered warranty issues for one full year. Non warranted items include: scopes, trigger guards, bolts, slides and floor plates. We will include information relating to warranty and product care with your return shipment invoice. A copy of the invoice is required.

**PROCESSING TIME:** Our standard processing time for completion of a job is 3 weeks. Custom work completion times may vary. You will be contacted regarding expected completion dates. Please refrain from making inquiries relating to product status before this time period. Warped FX contacts customers the day their project is complete to collect credit card payment before return shipping product. If pre-payment has been made, we will inform customers of completion when their product ships.

**EXPEDITED SERVICE:** It is rare that a product can be processed earlier than the standard three weeks due to paint cure times. Requests for expedited service are subject to additional fees that will be determined on a case by case basis.

## **CARE INSTRUCTIONS:**

Caring for your gun or bow after being decorated is very simple. NO LONGER WILL YOU NEED TO OIL THE OUTSIDE OF YOUR GUN AGAIN. All you will need to do is just wipe it down using a damp rag. You will still be required to clean and oil the inside of your gun.

Any product that will discolor or strip paint will have an effect on the decorated finish. Deet is the most common chemical that will discolor the finish which is found in insect repellants. Using these practices will ensure a long lasting finish.

**IMPORTANT: YOUR NEW DECORATED GUN OR BOW MUST CURE FOR AT LEAST 30 DAYS BEFORE USE. THE FINISH NEEDS TIME TO HARDEN.**

If the above is not followed the finish may fail. Our warranty will not be offered on items used prior to the full 30 days. All materials we use are PPG Automotive Grade.

We believe that using the Automotive Grade products will give you the utmost protection against harsh bore solvents and gun degreasers.

The products that we use in our shop are: Remington Shotgun Cleaner (aerosol), Gumout (carburetor & choke cleaner, aerosol), Birchwood Casey's Gun Scrubber (aerosol), PB Blaster (aerosol), Lube Job gun cleaner (aerosol), Shooters Choice Copper Remover. These products mentioned have not harmed the finish.

These products have no harm to our finish but we don't recommend you "Hosing" down the outside of your gun with these items listed above.

## Warped FX Scope Processing Liability Waiver Form

I acknowledge that by allowing Warped FX to customize my firearm scope, I understand that flooding may occur and I do not hold Warped FX responsible for any damage related to the submerging of the scope in water. I am willingly allowing this process to take place even though my scope may be damaged. I understand that scope manufacturers that make claims related to waterproof or water resistant scopes may not have indicated a total submersion of the product in water as covered under any said claim. I understand that if damage occurs, the manufacturer may void the warranty. I give Warped FX permission to customize my scope and fully understand the risks involved.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Print Full Name: \_\_\_\_\_

Received By: \_\_\_\_\_ Date: \_\_\_\_\_

Print Full Name: \_\_\_\_\_